

Terms of use

Convention between users and giromarfly. Please read the Terms of Use (Terms and Conditions) carefully before using this Site and making a reservation.

You agree to the Terms and Conditions when using this Site without restriction. If you do not agree with any part of the Terms and Conditions, please do not use this Site or make a reservation.

All requests for reservations must be sent to info@giromarfly.com or contact our customer service at the phone number at the bottom of your booking confirmation.

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Article 1: Changes to the General Conditions.

The Travel Gateway Ltd reserves the right to modify or update the Terms and Conditions regarding the use of this Site without notice. The fact that you continue to use this Site after the changes to the Terms and Conditions have been made, will be considered an acceptance of all revisions.

Article 2: Definition

Customer (s):

Refers to natural or legal persons having previously entered into a Contract with Giromarfly.

TOURISM area:

Refers to the part of the Site from which any person may access the Services;

Touristic package:

Refers to the service provided by Giromarfly travel agency and tourism. :

Resulting from the prior combination of at least two (2) operations relating respectively to transport, accommodation or other tourist services not incidental to transport or accommodation and representing a significant part of the package;

Exceeding twenty-four (24) hours or including one night;

Sold or offered for sale at an all-inclusive price, within the meaning of Article L.211-2 of the Tourism Code.

Partner :

Refers to any third-party service providers, namely, carriers, airlines, hoteliers, tour operators, car rental companies, insurance companies selected by Giromarfly travel agency and tourism.

Accommodation services:

Refers to the booking of a hotel room or the sale of a stay in a host establishment and accommodation that is not part of a Touristic Package.

Services except Package:

Refers to the reservation or isolated sale of one or more Services that are not part of a Touristic Package, excluding the isolated sale of a Lodging Benefit.

Services:

Refers to all the travel services made available to Users, by Giromarfly travel agency and tourist namely including the provision of air tickets, train tickets, accommodation services, travel services rental of cars, planes, villas, residences, insurance services relating to travel services, provision of tourist packages, or any other service provided by Giromarfly or Partners.

Website:

Designates the Giromarfly website accessible at the URL: "www.giromarfly.com".

User (s):

Refers to any legal or physical person who visits the Site and wishes to benefit from the Services of Giromarfly®.

Article 3: Use of the site.

You may use this Site only to make regular bookings or purchases and not for other purposes, including without limitation, any speculative, false or fraudulent reservation, or any reservation in anticipation of the request.

You agree that you will not take any action that will impose a burden or charge on our infrastructure, which Giromarfly will deem unreasonable or disproportionate to the benefits that Giromarfly Ltd derives from your use of the Site.

You agree that the booking system for the travel service of this Website will only be used to make legitimate bookings or purchases for oneself or another person for whom you can act legally. You understand that the abuse of the reservation system for the travel service of this Site may result in the denial of access to the system.

Giromarfly accepts no responsibility for your ability to access the site, for any interruptions while you access the site or bankruptcy to complete a transaction. Giromarfly does not guarantee that there are no viruses, bug or other things that may cause loss or damage on this Site.

Article 4: Content of the Site:

Giromarfly displays on the Site general information that is only advice. Please note that giromarfly may at any time change the appearance or content of the Site, including the availability of certain shipping companies, features, information, database or content. In particular, obligations in relation to passports, visas and vaccinations.

Giromarfly does not guarantee that the information is always up-to-date, and the responsibility lies with you to make sure that you understand and comply with the relevant needs that have to do with passports, visas and vaccinations.

Giromarfly does not warrant that the information displayed on this Site (including, without limitation, prices, descriptions and dates) is without errors or omissions, but we will do our utmost to correct any errors or omissions as soon as possible. once they have been brought to our attention.

Article 5: User Information:

You agree to be bound by the following obligations, without restrictions. You accept the financial responsibility for all transactions made in your name or with your account. You warrant that any information about you or members of your home is accurate and correct.

Article 6: Links to Third Party Websites.

This Site contains links to external sites that are owned and managed by third parties. Giromarfly is not responsible for the accuracy or quality of the information contained in the sites of third parties. The content of the third party sites does not do justice to the products, services and information provided by Giromarfly. Please address any concerns about external links to the webmaster of the site concerned, but if the external link contains a significant number of faults; in this case send your concern to info@giromarfly.com

Article 7: Reservations:

Once your reservation has been made on our site, and we have received the payment in full, which is accepted by giromarfly, we will send you a confirmation email on which you will find the details of your reservation. Your Confirmation will contain your reservation number which must be presented with a piece of identification before boarding to receive your tickets. Reservations can be made with a credit card such as a credit card, but there will be charges for the use of some credit cards.

Giromarfly has a minimum charge of 40 € for any changes or cancellations made to your booking prior to your departure in addition to charges imposed by the shipping company.

All rates are based on vehicle type, vehicle size, number of passengers, route (s), departure times, trip period, and travel dates, subject to availability.

There are fares that are subject to limited service or facilities, including no facilities on board the vessel, restrictions on the ability to pick up a vehicle, vehicle size, number of passengers and the inability to take domestic animals. Please check before making your reservation. The transport of domestic animals from or to Europe must be in accordance with the obligations of the countries concerned and may be subject to costs. Please check before making your reservation, and ask for advice from your veterinarian.

Giromarfly Ltd provides a real-time booking system for most rates and you will receive an almost instant email confirmation once your booking request has been accepted.

There are a number of rates that are subject to a virtual booking system with the shipping company, so you will need to contact our customer service to complete your booking.

Giromarfly reserves the right to vary fares according to changes in the market (eg currency fluctuations, oil price and government legislation) or the increase of the rates of the shipping company.

Giromarfly is not responsible if you miss your departure, for the bad use of the booking conditions or if you exceed the time limit that your reservation authorizes. The entire rate of the corresponding reservation will be payable.

All departure / arrival times are provided by the shipping company and are given in local time. It is recommended to check departure times with Giromarfly Customer Service before leaving.

Giromarfly can not accept responsibility for changes or interruptions to your trip due to bad weather, tides or other circumstances. Customer service will try to inform you of any serious conditions that may affect your trip, but please check the travel conditions before your departure.

Giromarfly cannot accept responsibility for changes to the service, including the use of a different vessel or withdrawal of services or facilities on board the vessel.

Article 8: Cancellation / Cancellation fees:

The following cancellation conditions and cancellation fees apply to all Services, except for the specific conditions described in the relevant programs, which are described in the order summary sheet.

Tourist packages

Any request for cancellation or modification of Tourist Packages by the User must be sent to Giromarfly by registered letter with acknowledgment of receipt.

Subject to special provisions that may be included in the summary of Tourist Packages ordered, cancellation or modification of the Tourist Packages by the User will result in the collection by Giromarfly of a sum corresponding to a percentage of the price of Services TTC, according to the scale below:

Cancellation date	Cancellation fees (excluding insurance)
Up to 8 days	100 % of the file
9 to 15 days	75 % of the file
From 16 days to 21 days	50% of the file
From 22 to 30 days	25 % of the file
From 31 days	50€ / pers

Fees, optional insurance, excursions and visa fees are never refundable.

After deduction of the sums due to Giromarfly in application of the scale above, the expenses of file and if necessary, the expenses of optional insurance, excursions and the expenses of visas, Giromarfly undertakes to reimburse the User in a reasonable period of time for all amounts previously paid by the latter.

Article 9: Claims

Any possible complaint must be sent by registered letter with acknowledgment of receipt to Giromarfly travel agency and tourism. within thirty (30) days from the end of the stay at the following address: Giromarfly travel agency and tourist, 539 avenue de barcelone, 34080 Montpellier.

At the end of this thirty (30) day period, no claim may be taken into consideration. Any claim exclusively attributable to the services of the Partners will be directly transmitted to them and will not be processed by Giromarfly.

We recommend you for any problem related to a non-performance or poor performance of services on the spot during the stay to report it immediately to the local receptive.

Article 10: Copyright and Trademark.

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You agree that you will not transmit or transfer any web pages, data or content displayed on this Site to any other computer, server, website, or other means of mass distribution or for use in any other commercial enterprise. You agree that you will not use any device, software or routine to traffic or attempt to traffic with the operation of this site.